

Conduit Key Features

- VOIP and Analogue
- PSTN
- Quality VOIP calls
- Inbound Call Filtering
- Least Cost Maximum Quality Routing
- Video Conferencing
- Audio Conferencing
- Codec Transcoding
- IVR Feature Management
- Dynamic Call Control and Disconnect
- Direct Inward Dial
- Call Forward All Calls
- Call Forward Busy
- Call Forward No Answer
- Extensions 1 to Thousands
- Caller ID
- Caller ID Block
- Call Waiting
- Caller ID for Call Waiting
- Off Premises/IP Stations
- Admin Web Management Interface
- Last Call Redial
- Distinctive Ring
- Do Not Disturb
- Voice Mail Forward to e-Mail
- Hold Call
- Park & Park Pickup Call
- Music On Hold
- SMS (soft phone only)
- Hunt Dial Groups
- Channel Hunt
- Sequential Hunt
- R T Interface (optional)
- Rotational Hunt
- Screen Popping
- Automated Call Distribution
- Agent Log On/Off
- Automated Agent Logging
- Custom IVR Support
- Custom IVR Menu Support
- CDR Collection
- Advanced Call Reporting
- Advanced Time Rule Management
- Wake-up Call
- Traffic Shaping
- VPN Support (optional)
- Multi-Tenant
- Toll Barring
- Speed Dial
- Dial Direct from Outlook
- Dial Direct from Thunderbird
- Account Calling Codes
- Night Bell
- Integration With Other Devices
- EFTPOS
- Fax Traffic
- International Roaming for Phones
- Overhead Paging
- Supports Most Types of Phones
- Toggle Between Calls
- Call Announce
- System Self Configures
- Extension Status
- Billing On Line
- View Account On Line
- Self Diagnostic Software
- Telephone Account Billing System
- Secure calling
- Call Back When Free

System

- Very flexible system, can be used as a stand-alone, or can be inter-faced with your current PBX.
- This very robust system is not heat or dust sensitive and can be located anywhere.
- System will suit any size or type of location.
- Can be run from a 12 to 240 volt system.
- System can be installed by the customer.
- Evergreen technology means that your system will not become redundant as all upgrades are software based and covered by the annual support agreement.
- Auto-configures network configuration.
- Has own voice exchange.

Cost saving

- Reduces toll call costs.
- Reduces 0800 number costs.
- Reduces the number of PSTN lines required.
- Reduces the number of ISDN lines.
- Reduces the cost of local calls.
- Reduces the costs of audio and video conferencing.
- System can be installed and configured by the customer.
- Add/Move/Change costs are eliminated as the system allows the customer to implement these changes.
- Increased profitability through reduced disbursement costs.
- Current phones can be retained.

Scalability

- System will fit any size organisation, including different sized branches, locations.
- System can be scaled from one to thousands of extensions.

Traffic shaping

- Automatic least-cost routing.
- Automatic priority given to voice traffic over data, ensuring quality voice conversation.

Phones

- Can use existing phones.
- Phones are capable of national and international roaming.

Ease of Use

- The system and configuration can be set up by the customer.
- The system is easily managed.

Support

- Web and phone based support is provided.



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